



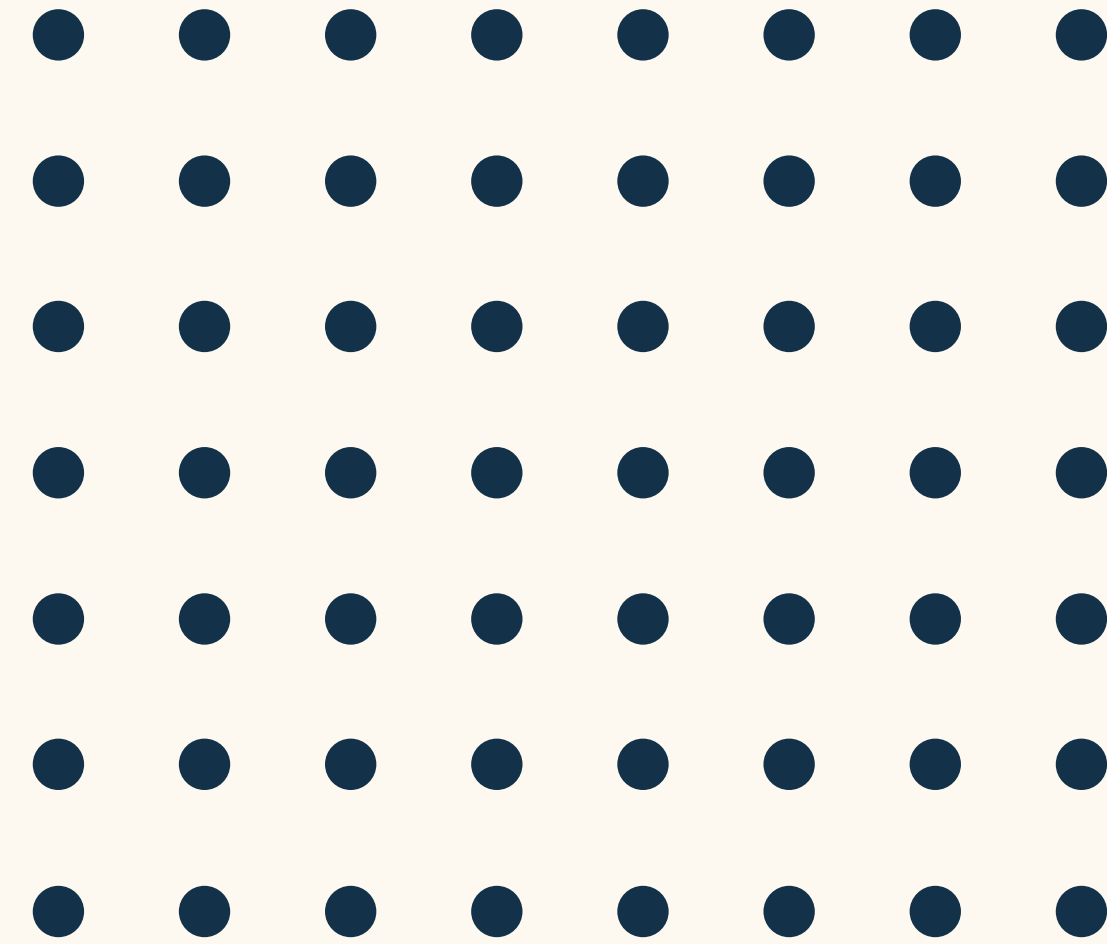
**MEI**

Ideas for a  
More Prosperous  
Society

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# A winning recipe for the successful overhaul of the health care system

Presented by Maria Lily Shaw, Economist at the MEI

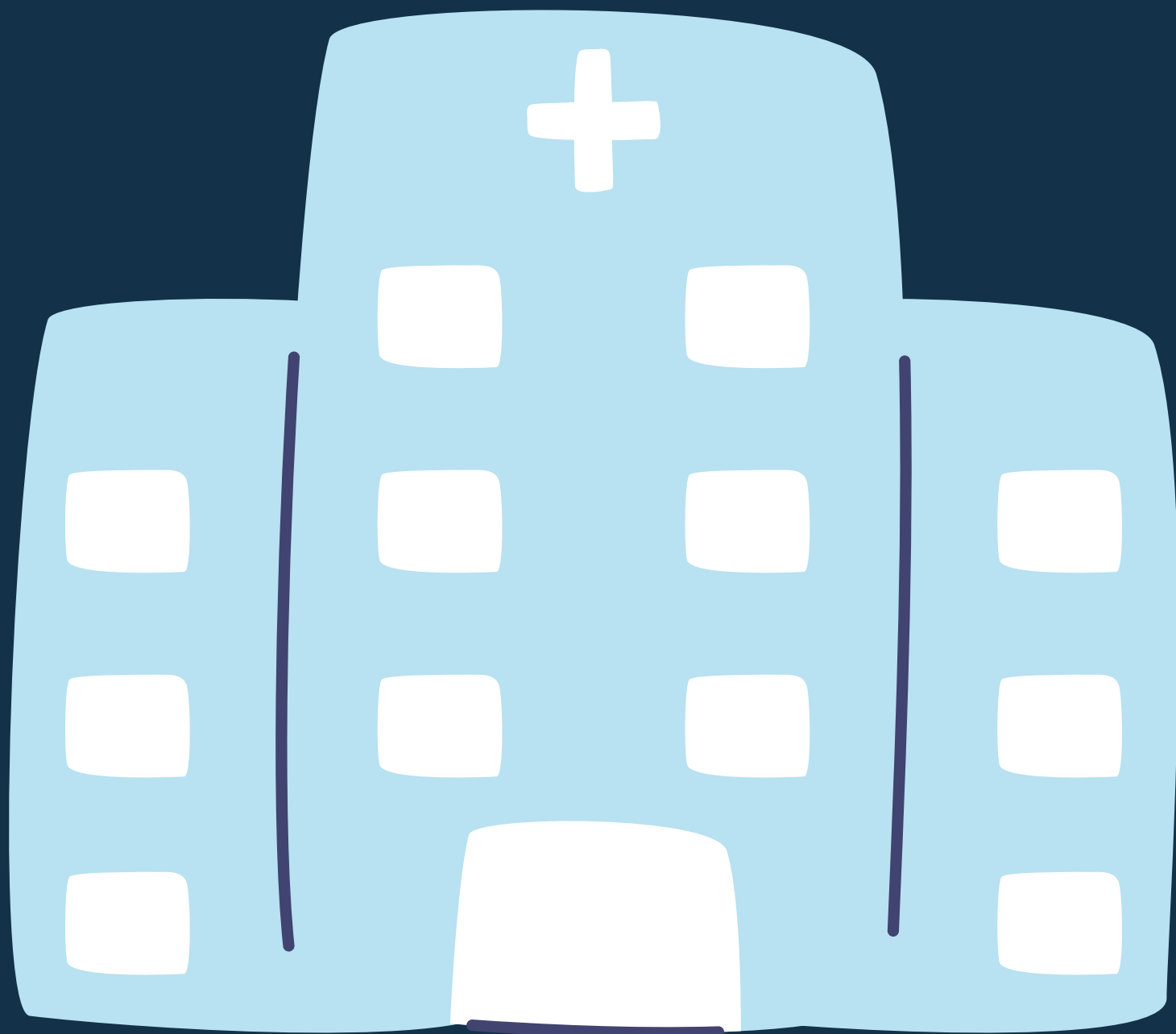


# AGENDA

- **Role models for health care reform**
  - Sweden Reforms
  - United Kingdom Reforms
- **Recipe for the successful overhaul of the health care system**
  - 6 steps Quebec and British Columbia should follow
  - Obstacles to the successful overhaul of the health care system
- **Conclusion**

# ROLE MODELS FOR HEALTH CARE REFORM

## WHY SWEDEN AND THE UNITED KINGDOM?



Both health care systems outperform Quebec's and BC's in many respects

Their starting point was similar to the current situation in several provinces (monopolistic)

They maintained universality throughout the reforms

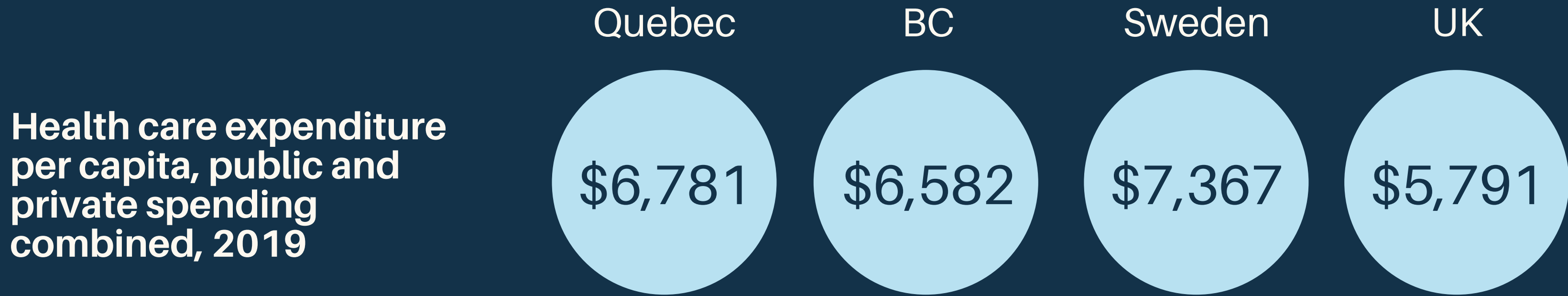
	Quebec	BC	Sweden	UK
<b>Health care expenditure per capita, public and private spending combined, 2019</b>	<b>\$6,781</b>	<b>\$6,582</b>	<b>\$7,367</b>	<b>\$5,791</b>
Number of physicians per 1,000 population	2.56	2.56	6.92	3.9
Number of nurses per 1,000 population	12.1	10.8	20.14	9.88
Proportion of the population that has waited <b>over a year</b> to see a specialist	13.1%	12.9%	4.4%	4.8%
Median wait time for hip replacement (days)	105	96	71	85
Median wait time for knee replacement (days)	118	123	96	90



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# SWEDEN REFORMS

**< 1980**

**BEFORE  
REFORMS**

Nationalization  
plus expansion of  
primary care and  
hospitals

Very little room for  
the private sector

**1980  
BEGINNING**

Deteriorating  
economic climate

Change of attitude  
towards the public  
sector

**1982-1991  
PHASE I**

Decentralization to  
county councils

Financing for  
private practice

**1991-1995  
PHASE II**

National Guarantee  
of care

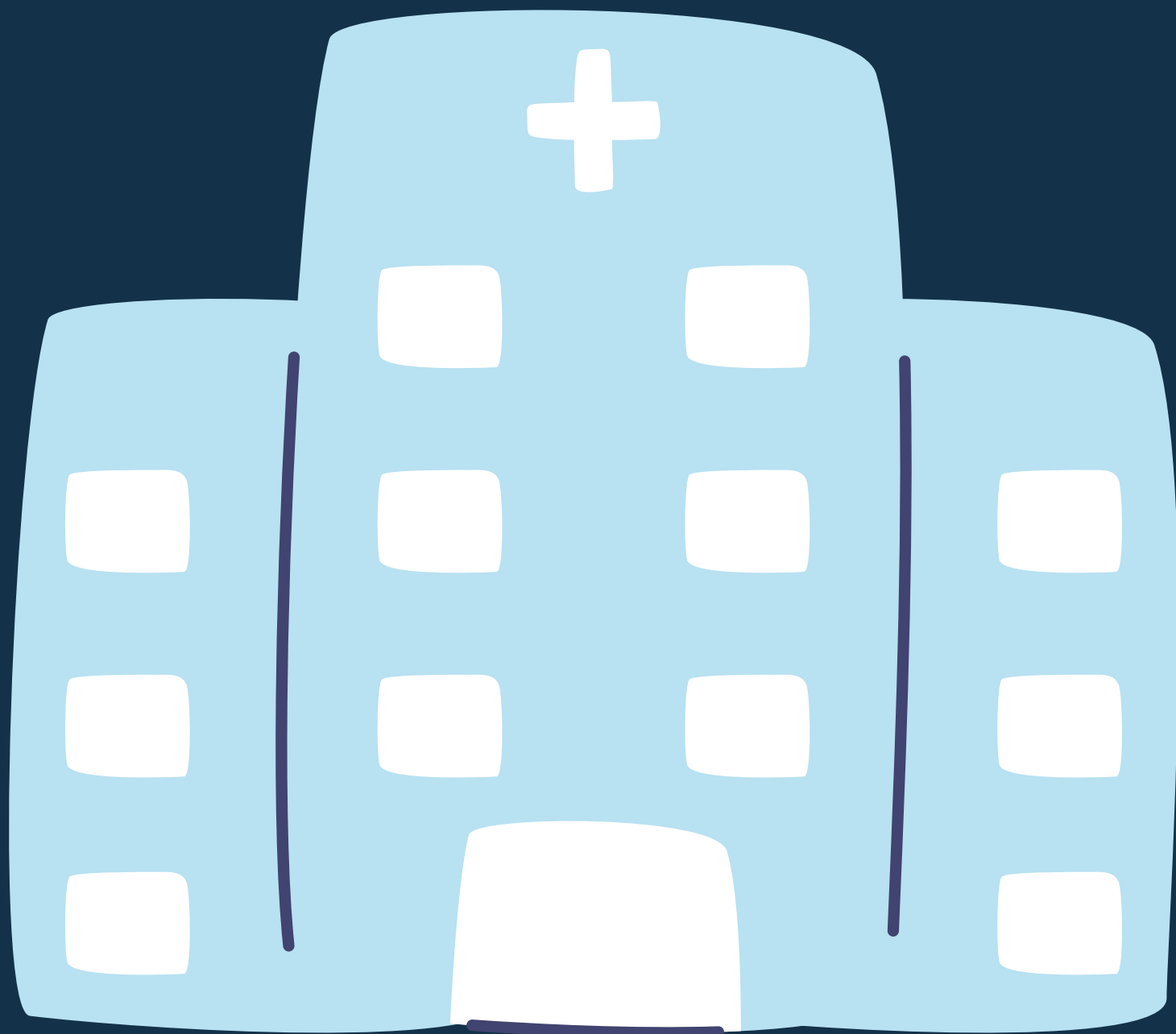
**1995-2010  
PHASE III**

Hospital funding  
reform

Delegation of  
hospital  
management

Reforms targeting  
patient choice

# SWEDEN REFORMS – THE SAINT-GÖRAN EXAMPLE



- Managed by entrepreneurs and funded by the government
- Outperforms other Swedish public hospitals in terms of wait times and operational costs
- High degree of satisfaction among employees

# UNITED KINGDOM REFORMS

## < 1990 BEFORE REFORMS

Excess  
bureaucracy and  
high costs

## 1990 BEGINNING

International  
political movement  
encouraging the  
use of competition  
to reform inefficient  
and unresponsive  
public services

## 1990-1997 PHASE I

First attempt at the  
"internal market,"  
which separated  
the roles of  
purchaser and  
provider of health  
services

## 1997-2012 PHASE II

Second attempt at  
the internal market

Hospital funding  
reform

## PHASE II - CONTINUED

Creation of  
foundation trusts

Reforms  
targeting  
patient choice

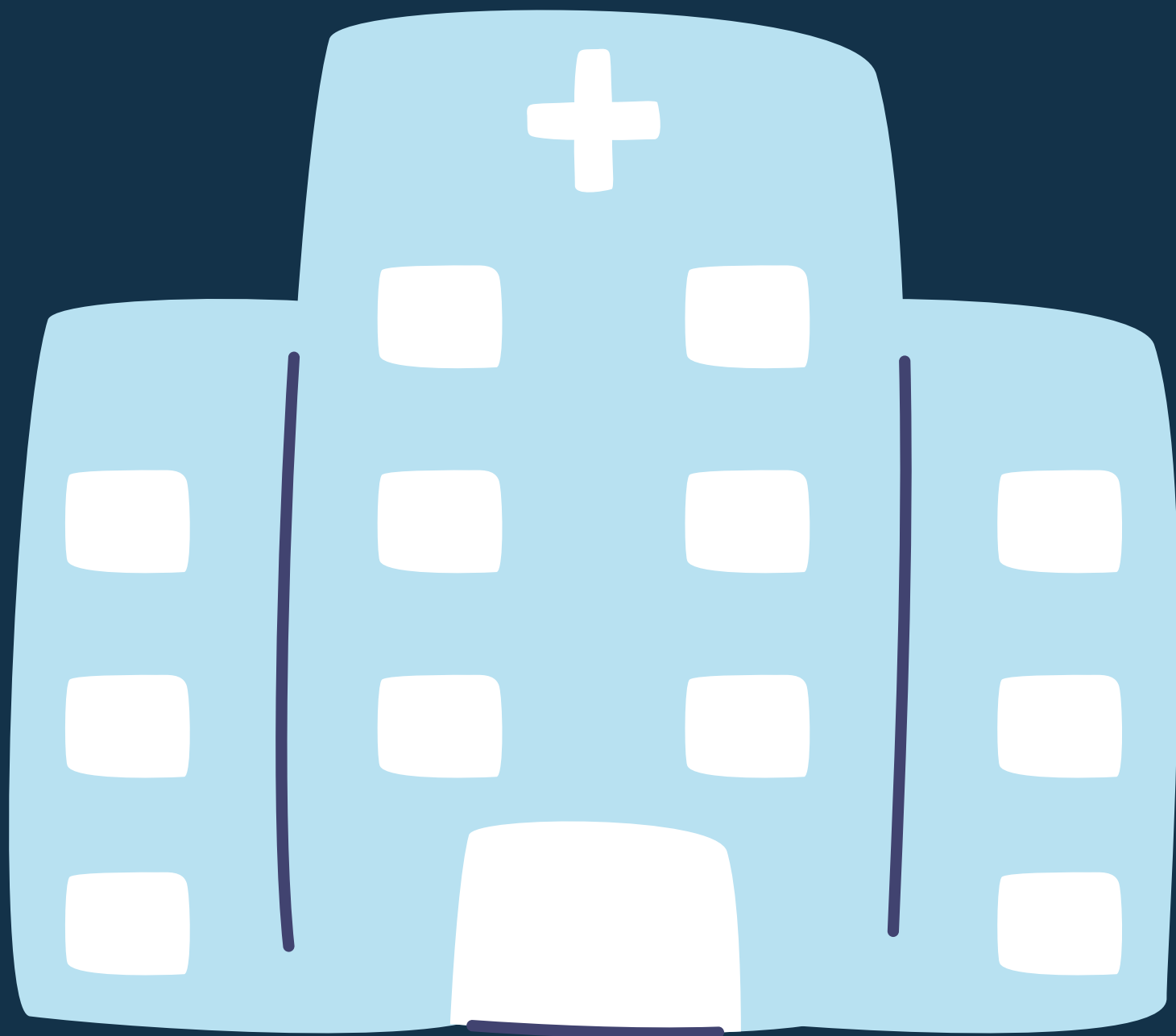
## WHY THE FIRST ATTEMPT FAILED

Rapid rollout

The funds did not follow the patient

Too much political involvement

# UNITED KINGDOM REFORMS – FOUNDATION TRUSTS



Greater managerial autonomy and operate at arms length of the government

There are strict quality prerequisites to become a foundation trust

Represent 60% of government-owned hospitals

# WHAT SWEDEN & THE UNITED KINGDOM HAVE IN COMMON



Decentralization

Activity-based funding for hospitals

Recognize the importance of patient choice

Dual practice permitted

Duplicate health insurance permitted

Involve entrepreneurs in the provision of care

# RECIPE FOR THE SUCCESSFUL OVERHAUL OF THE HEALTH CARE SYSTEM

**1**

**ADOPT ELECTRONIC HEALTH RECORDS**

**2**

**REMOVE PROHIBITION ON DUPLICATE HEALTH INSURANCE**

**3**

**REMOVE PROHIBITION ON DUAL PRACTICE**

**4**

**INCREASE THE NUMBER OF DOCTORS**

**5**

**ADOPT ACTIVITY-BASED HOSPITAL FUNDING**

**6**

**DELEGATE HOSPITAL MANAGEMENT TO ENTREPRENEURS**

# RECIPE FOR SUCCESS

Adopt electronic health records (EHRs)



## ● Current situation (QC)

- There are over 9,000 different platforms that do not communicate with each other
- Vital information is still being communicated via fax or CD
- EHRs are missing key information (allergies, vaccines, hospitalization summaries, etc.)

## ● Why it's important

- The efficiency of other reforms depends on having access to such information
- Will enhance the quality of care
- Saves time for health professionals and patients

## RECIPE FOR SUCCESS

Remove the prohibition on duplicate health insurance



### ● Current situation (QC)

Quebecers are allowed to purchase duplicate health insurance for three specific surgeries:

1. Knee replacement
2. Hip replacement
3. Cataract extraction or implantation

The duplicate insurance can only be used in 25 clinics across the province.

### ● Why it's important

- Will improve the accessibility of services for patients seeking care in an independent facility for a treatment that is already covered by the public insurance plan



# RECIPE FOR SUCCESS

Remove the prohibition on dual practice



## ● Current situation

- Physicians are prohibited from being remunerated by public funds and patients at once when providing care covered by the public insurance plan
- In order to be remunerated by their patients for providing publicly covered services, physicians must formally opt out of the public system
- There are currently hundreds of doctors and specialists who have opted out

## ● Why it's important

- The prohibition limits the resources that can be used to alleviate pressure on the public system
- Greater flexibility for health care workers

# RECIPE FOR SUCCESS

Increase the number of doctors



## ● Current situation (QC)

- 17.5% of Quebecers do not have a family doctor
- The average time spent on a waiting list to be assigned to a family doctor is 599 days
- More than 157,000 Quebecers are on a waiting list for day surgery

## ● What can be done

1. Eliminate medical school quotas
2. Facilitate the entry into the workforce for foreign-trained medical professionals
3. Adopt national licensure
4. Expand the scope of practice of existing health care professionals (i.e. nurses, pharmacists, etc.)

# RECIPE FOR SUCCESS

Adopt activity-based hospital funding



## ● Current situation

- Hospitals are funded according to activity of previous years
- Historical budgets do not reflect the actual volume of patients treated in the institution
- Hospitals have no incentive to improve their efficiency or increase quality

## ● Why it's important

- Will make it easier for hospitals to respond promptly to unexpected surges in activity
- Activity-based funding encourages cost containment, accountability, productivity, and improves quality of care

# RECIPE FOR SUCCESS

Delegate hospital management to entrepreneurs



## ● Current situation

- Hospitals are managed by public servants
- Hospitals do not have the right to decide how many doctors they can employ

## ● Why it's important

- Combined with activity-based funding and the principles of a competitive market, entrepreneurs would have all the right incentives to provide the best possible care

# OBSTACLES TO THE OVERHAUL OF THE HEALTH CARE SYSTEM



- Legal feasibility
- Bureaucracy
- Cooperation of all parties involved
- Public opinion

# Thank you!



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## REAL SOLUTIONS FOR WHAT AILS CANADA'S HEALTH CARE SYSTEMS

LESSONS FROM SWEDEN AND THE UNITED KINGDOM

(Incluant un sommaire et une introduction en français)

By Maria Lily Shaw

Presented by Maria Lily Shaw, Economist at the MEI